



Universal Inspectorate & Services Co. Ltd. (UIS)

Quality Objectives

2025

1. **Ensure Complete Integrity and Impartiality**
 - Maintain professional independence and avoid any conflict of interest in all inspection operations.
2. **Achieve the Highest Levels of Quality and Accuracy**
 - Deliver reliable inspection results using modern tools and technologies, in line with agreed standards.
3. **Compliance with International and Local Standards**
 - Adhere to standards such as ISO/IEC 17020:2012 and ISO 9001:2015, and comply with all regulatory and legal requirements.
4. **Maintain Client Data Confidentiality**
 - Secure and protect client information from unauthorized disclosure, in accordance with data protection regulations.
5. **Ensure Occupational Health and Safety During Operations**
 - Implement safety procedures and provide continuous training in hazardous working environments.
6. **Develop Technical and Human Resources**
 - Invest in staff training and professional development to ensure the readiness and competence of inspection teams.
7. **Achieve Customer and Stakeholder Satisfaction**
 - Provide services that meet client and partner needs while enhancing trust and transparency.
8. **Continuous Improvement of the Quality Management System**
 - Conduct regular reviews and improvements to ensure the effectiveness and evolution of the system.
9. **Sustainable Growth and Expansion**
 - Expand the range of services while maintaining professional standards and operational independence.

