



## *Quality Policy*

### *Universal Inspectorate & Services Co. Ltd. (UIS)*

**2025**

Universal Inspectorate & Services Co. Ltd. (UIS) is committed to providing high-quality inspection and assessment services in accordance with the highest international and local standards, while maintaining integrity, impartiality, and complete confidentiality in all its operations. The company strives to achieve customer satisfaction and build trust through the following:

#### **1. Integrity and Impartiality**

- Ensure independence and avoid conflicts of interest.
- Provide unbiased services based on objective professional standards.
- Maintain freedom from any commercial or financial interests that could compromise the company's independence.

#### **2. Quality and Accuracy**

- Ensure accurate and reliable results using modern tools and technologies.
- Fully comply with contractual obligations agreed upon with clients.

#### **3. Compliance and Standards**

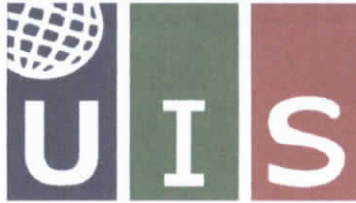
- Adhere to international standards such as ISO/IEC 17020:2012 and ISO 9001:2015.
- Comply with local laws, regulations, and client requirements.

#### **4. Confidentiality and Data Protection**

- Safeguard client data and refrain from disclosure without authorization.
- Apply systems to protect information and documents in accordance with regulations.

#### **5. Occupational Health and Safety**

- Implement preventive measures to protect employees and the environment.
- Provide ongoing training on safety and occupational hazards.



## **6. Human Resources Development**

- Invest in employee training and skill development.
- Offer financial support and continuous education to improve performance.

## **7. Stakeholder Satisfaction**

- Meet the needs of clients and partners and protect their rights.
- Build long-term relationships based on trust and transparency.

## **8. Quality Management System**

- Regularly review the quality system to ensure alignment with standards.
- Ensure top management assumes responsibility for leadership and resource allocation.

## **9. Growth and Expansion**

- Invest in resources to expand inspection, training, and quality services.
- Maintain an independent structure aligned with international requirements.

At Universal Inspectorate & Services Co. Ltd., we continuously strive to be at the forefront of quality and excellence in delivering our services.

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